

Breakdown safety

Glove box guide

Tips for staying safe in a breakdown

1. Find a safe spot to pull over such as an emergency breakdown area.
2. Park your vehicle as far to the left as possible.
3. Always activate your hazard lights.
4. Activate your parking lights in poor light.
5. Call roadside assistance on your mobile phone or use a roadside emergency phone.
6. When leaving your vehicle always check for traffic.
7. Leave your vehicle from the passenger side if possible.
8. Avoid crossing the road at all times.
9. Stand clear of the road. Move behind a safety barrier if safe.
10. Stay in your vehicle with your seatbelt on if it's not safe to leave.

Remember

- Check your fuel, oil, water and tyre pressures (including the spare) before a long journey.
- Carry a high-visibility vest, warning triangles and a torch inside your vehicle.
- Breakdown lanes are only for breakdown situations.
- Use a rest area for making social phone calls, toilet stops or attending to children.

Special breakdown situations

Breakdown on a freeway or country road

- Always activate your hazard lights.
- Activate your parking lights in poor light.
- Call roadside assistance or use a roadside emergency phone.
- Move behind a safety barrier if safe to do so.
- Avoid crossing the road at all times.
- Do not change a tyre yourself, wait for roadside assistance.
- Stay calm, help may take longer to arrive on a country road.
- Let roadside assistance come to your vehicle and follow their instructions.

Breakdown in a tunnel

- Always activate your hazard and parking lights.
- Do not get out of your vehicle.
- Keep your seatbelt on.
- Stay calm, major tunnels are constantly monitored and operators will send help.
- Listen to your radio for instructions from the tunnel operator.

If you see a breakdown

- Slow down to about 30 km/h below the posted speed limit.
- Avoid crossing the road if you are helping someone.

For further enquiries

13 22 13

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